



Special points of interest:

- Facebook-become a friend of CWEC on Facebook – Central Wisconsin Electric Cooperative



- Follow CWEC on Twitter <http://twitter.com/cwecoop>



- E-Billing – CWEC has an on-line payment option. To access this exciting option go to our website at www.cwecoop.com and click on the Billing tab and then Pay Your Bill.
- MainStreet Messenger First Alert Systems for more details call 715-677-2211 or 1-800-377-2932

- Visit us at www.cwecoop.com



Know what's below.
Call before you dig.

Managing Your Account & Paying Online is Easy with SmartHub

Coming soon Central Wisconsin Electric Cooperative's online bill payment will have a new look, be easier to use, and offer more features. SmartHub, a free app for computers and mobile devices, will replace eBill to provide members with secure account management right at their fingertips.

"One of the best ways for members to reduce their electric bill is to monitor their use," said Mark Forseth, CWEC Vice President of Member Relations. "SmartHub uses advanced technology so members can see their electric usage on a daily, weekly, and monthly basis. It's also possible to compare usage from month to month or from any two time periods."



With SmartHub, you can:

- Check your usage.
- Contact our office.
- Pay your bill.
- Receive account notifications.
- Report an outage.
- Sign up for paperless billing.

Members who already have an eBill account will be able to log in to SmartHub using their same user ID and password. If you are new to online account management, you will need to sign up for SmartHub as a new user. All you need is your account number, account holder's last name, and email address.

The mobile app is available for both android and iPhones. Simply look for SmartHub in the Apple Store or the Google Play Store.

Watch for a bill insert next month with more information on this exciting new online feature.

**Best Wishes in the New Year
from your friends and
neighbors at
Central Wisconsin Electric
Cooperative**



Energy Assistance Programs For 2015-2016

Electric Assistance

If you've received your electricity from Central Wisconsin Electric Co-op for six months or longer and your gross household income meets the guidelines shown below you may be eligible for assistance. Electric assistance is an annual benefit payment. The amount of assistance varies depending on a variety of factors, including the household's size, income and annual electric costs.

To apply please submit verification of your income along with a statement indicating how many are in the household.

Acceptable forms of income verification are:

1. Most recent tax return
2. Copy of a bank statement showing direct deposit amount
3. Most recent pay stub

If approved, assistance will be done as a credit to your electric account. For electric assistance CWEC members can call 1-800-377-2932

Crisis Assistance

A co-op household may be eligible for crisis assistance if the family has experienced a tragedy that has placed a financial burden on the family. Additional funds for these families may be available through the co-op's Operation Round Up program. Please contact the co-op for more information on crisis assistance.

Heating and Weatherization Assistance

If your gross household income meets the guidelines set below you may be eligible to receive home heating assistance through Wisconsin's Home Energy Assistance Program (WHEAP). If you meet WHEAP income eligibility guidelines, you may also qualify for assistance in furnace repair or replacement, caulking, weather-stripping and insulation. For more information on the WHEAP Program and how to apply, please contact the appropriate county agency listed below.

2015-2016 INCOME GUIDELINES

HOUSEHOLD ONE SIZE	THREEMONTH	THREEMONTH	ANNUAL INCOME
1	2,133.00	6,400.00	25,601.00
2	2,790.00	8,370.00	33,478.00
3	3,446.00	10,339.00	41,355.00
4	4,103.00	12,308.00	49,232.00
5	4,759.00	14,277.00	57,109.00
6	5,416.00	16,247.00	64,986.00
7	5,539.00	16,616.00	66,463.00
8	5,662.00	16,985.00	67,940.00

County	Agency	Telephone Number
Marathon	Energy Services, Inc	715-842-3111
Outagamie	Energy Services, Inc	920-735-0010
Portage	Energy Services, Inc	715-344-5999
Shawano	Dept. of Social Services	715-526-4740
Waupaca	Energy Services, Inc	715-258-6820

Energy Saving Tip

Save energy and money by lowering your water heater thermostat to 120 degrees Fahrenheit. This will also slow mineral buildup and corrosion in your water heater and pipes.



Scholarship Winners' Grades Needed

Here is a reminder to all 2015 Operation Roundup scholarship winners to submit a copy of your grades and proof of enrollment for second semester to the co-op. Please mail grades to Central Wisconsin Electric Cooperative, Attn. Mark Forseth, PO Box



100, Rosholt, WI 54473 or electronically to mark.forseth@cwecoop.com.

Electric Line

Electric Line is published quarterly by Central Wisconsin Electric Cooperative. This publication is designed to provide information about the cooperative to our member-owners.

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If you have questions or comments please contact us at 1-800-377-2932.

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Central Wisconsin Electric Cooperative
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