

Touchstone Energy[®] The power of human connections

Electric Line Newslette

Reflect and Honor:

May is Military Appreciation Month

While enjoying various Memorial Day festivities this month, we hope you will join us in pausing to reflect on the sacrifices of our country's veterans and their families. We are especially thankful for those who gave the ultimate sacrifice so that we can enjoy the freedoms their service affords us in this great country of ours.

May is Military Appreciation Month, and in the words of John F. Kennedy, "As we express our gratitude, we must never forget that the highest appreciation is not to utter words, but to live by them."

At Central Wisconsin Electric Cooperative, we are proud to serve



veterans and their families within our local community. In addition to providing safe, reliable and affordable energy, we care for the veteran community and show our appreciation through our actions and ongoing commitment to them and their families.

We are not alone in our efforts to honor and serve veterans. CWEC is part of a network of more than 900 electric cooperatives across the country that support and honor our nation's veterans of all generations. As part of our national association of electric cooperatives, spanning 48 states and serving 13% of U.S. consumers, there are countless programs that our family of electric co-ops has initiated.

Not only do we pause on Memorial Day to remember the sacrifice and service of those who gave all, but the month also holds several other military anniversaries and events, including Military Spouse Appreciation Day on May 8, and Armed Forces Day on May 16.

CWEC is proud to be a part of the electric cooperative network that honors and supports veterans of all ages, ranks and branches of the military. Please join us in taking a moment to show your appreciation to a veteran—not just this month, but every month.

Contact Us:

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PO Box 100 10401 Lystul Road Rosholt, WI 54473 cwec@cwecoop.com Phone: 715-677-2211 Toll Free: 800-377-2932 Fax: 715-677-4333 Office Hours: Monday thru Friday; 7:30 a.m.—4 p.m.

Important Dates:

May: Military Appreciation Month

May: Electrical Safety Month

May 4: Electric Bill Due

May 10: Mother's Day

May 16: National Armed Forces Day

May 16: National BBQ Day

May 25: Memorial Day



Electric Bill Payment Method Options

Even though our lobby doors are currently closed to walk-in traffic, we encourage all members to pay their monthly electric bill as they have in the past, but please use one of the options listed below.

Visit our website at www.cwecoop.com for a list of all the options we have for members to pay their electric bill without coming to the office.

Once you are at the homepage of the CWEC website, go to "Billing" on the main menu bar, and click on "Payment Options" in the dropdown menu. This will take you to a web page that contains the payment options, which include:

Log in to SmartHub and click "Make Payment"

Click on "One-Time Online Payment" button (need last name/business name and account number)

Call our 24/7 payment line at 844-239-0083

Mail your payment to: Central Wisconsin Electric Cooperative, PO Box 100, Rosholt, WI 54473 Drop your payment in one of our drop payment boxes located at: the west side of the co-op's office building in Rosholt; and the second is located next to the gas pumps at the Cenex Convenience Store in Iola.

Enroll in Automatic Bill Pay

Call (800) 377-2932 for customer service or to report a power outage

Email us at cwec@cwecoop.com

As we continue to monitor the COVID-19 pandemic, any steps we take in accordance with local, state and federal directives and the CDC, will be posted on our website at www.cwecoop.com or our Facebook page. Any additional steps we take will be with the safety of our members, employees and the public

in mind.



The CWEC member who was chosen in April for the Automatic Bill Pay \$25 credit was Clint Sabo.

Never miss a payment AND earn a \$25 bill credit

Each month, all members enrolled in Automatic Bill Pay billing will Automatically be entered for a chance to win a \$25 bill credit. * *This includes current and future participants!*

Automatic Bill Pay is when you set up recurring secure and safe transfers or payments from your bank or credit card to pay your bill

Not yet signed up for Auto-Pay-Please fill out the automatic payment form online and return it to our office for processing. Go to www.cwecoop.com under the Billing tab then payment options/ automatic bill pay. For more information call 1-800-377-2932.

Sign Up Today! Offer expires October 31, 2020

*Limit one win per year per member.

What are some of the advantages to auto-pay?

- No waiting in line
- No checks to write
- No postage required
- No past-due bills or late fees



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