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We Love Our Community

At Central Wisconsin Electric Cooperative (CWEC), we are constantly striving to improve our operational efficiency so we can provide the most reliable electric service possible for our consumer-members (that's you!).

We rely on data for nearly every aspect of our operations, which is why we need your help. By making sure we have your most accurate and complete contact information, we can continue to provide the high level of service that you expect and deserve. Accurate information enables us to improve customer service and enhance communications for reporting and repairing outages. It also allows co-op members to receive information about other important programs, events and activities.

Up-to-date contact information can potentially speed up the power restoration process during an outage. Accurate information helps our outage management system predict the location and possible cause of an outage, making it easier for our crews to correct the problem.

While we always do our best to maintain service, we occasionally plan outages to update, repair or replace equipment. In these instances, we can provide advance notification to affected members through automated phone messages, text messages or email, *if* we have your updated contact

information and communication preferences. Keeping CWEC updated with your information also helps us when there's a question about energy use or billing. Emails and text messages are also used to notify registered members of any changes in co-op event details. In addition, discrepancies on your account can be taken care of promptly if CWEC has accurate account information.

Many of you have been members of the co-op for years, and it's likely that your account information hasn't been updated for some time. We recognize that many members now use a cell phone as their primary phone service, and we might not have that number in our system.

We want to emphasize that in providing your contact information to CWEC, we will never share this information with any third parties. It is only used by CWEC to send important information to you. If you think your account information might not be up to date, please take a moment to contact us to confirm or update your contact information. By doing so, you will be helping us improve service and efficiency so we can better serve you and all members of CWEC.

Contact Us:

March

PO Box 100 10401 Lystul Road Rosholt, WI 54473 cwec@cwecoop.com Phone: 715-677-2211 Toll Free: 800-377-2932 Fax: 715-677-4333 Office Hours: Monday thru Friday; 7:30 a.m.—4 p.m.

Important Dates: March 4: Electric Bill Due March 8: Daylight Savings March 17: St. Patrick's Day March 19: First Day of Spring



Three Ways to Electrify Your Lawn Care

Spring is just around the corner, and you can practically smell the freshly-cut grass. If you're in the market to upgrade your lawn care equipment, you may want to consider electric (or battery-powered) options.

Gas-powered lawn mowers and trimmers may be your go-to, but times they are a changin'. Electric lawn care equipment options are becoming more popular than ever, offering consumers faster charging times, longer battery life and quieter, greener products compared to their gas-powered counterparts. Here are three ways you can electrify your lawn care this spring.

Electric Lawn Mowers

Electric lawn mowers have come a long way over the last few years. Early models required corded connections, which were tricky to manage—but the cord has been cut. Newer cordless electric mowers are certainly more expensive than gas-powered mowers, but much of the upfront cost can be recovered since electricity is a less expensive fuel than gas, and electric engines generally require less maintenance than gas engines. Cordless electric mowers typically range from \$200 to \$500.

Electric mowers are suitable for most lawn care needs, with batteries that typically require about one to two hours to fully charge, and most batteries can run for a full hour. That said, if you have a large yard (half an acre or larger), a gas-powered option may be best to suit your needs.

Electric Trimmers

Cordless electric string trimmers are a great option for most lawns. Traditionally, like lawn mowers, string trimmers have typically been powered by gas. But new versions of electric trimmers are improving and are now considered worthy competitors of gas-powered models.

Cordless electric trimmers are much quieter and easier to use, but most batteries last about 30 to 45 minutes. So, if you have a lot of space to trim, you may want to consider a back-up battery or plan to work in short bursts. If you're interested in purchasing an electric trimmer, the main factors to consider are the battery's life, charge time and power. Costs can vary depending on your needs, but you can find a quality version for about \$100.

Electric Leaf Blowers

After cutting and trimming your lawn, you'll need to clear off those walkways and patios for the finishing touch. If you don't want to deal with the maintenance of a gas-powered blower or the restraints of a corded blower, a cordless electric version is a great option.

Cordless electric leaf blowers are lightweight and easy to maneuver, but they don't offer quite as much power as gas -powered and corded blowers. If your leaf blowing and clearing needs are minimal, a cordless electric leaf blower can get the job done. Costs for a cordless electric blower vary depending on power and battery quality, but you can purchase a dependable model for about \$150 and up.

If you're looking to electrify your lawn care equipment, be sure to do your homework. Search online for the latest reviews, and check trusted websites like ConsumerReports.org. With a little research, you'll be well on your way to Lawn of the Month – with less maintenance, hassle and noise (and your neighbors will thank you!).

